ACTION TAKEN REPORT ON ACADEMIC PERFORMANCE AND AMBIENCE OF THE INSTITUTION FEEDBACK OBTAINED FROM VARIOUS STAKEHOLDERS
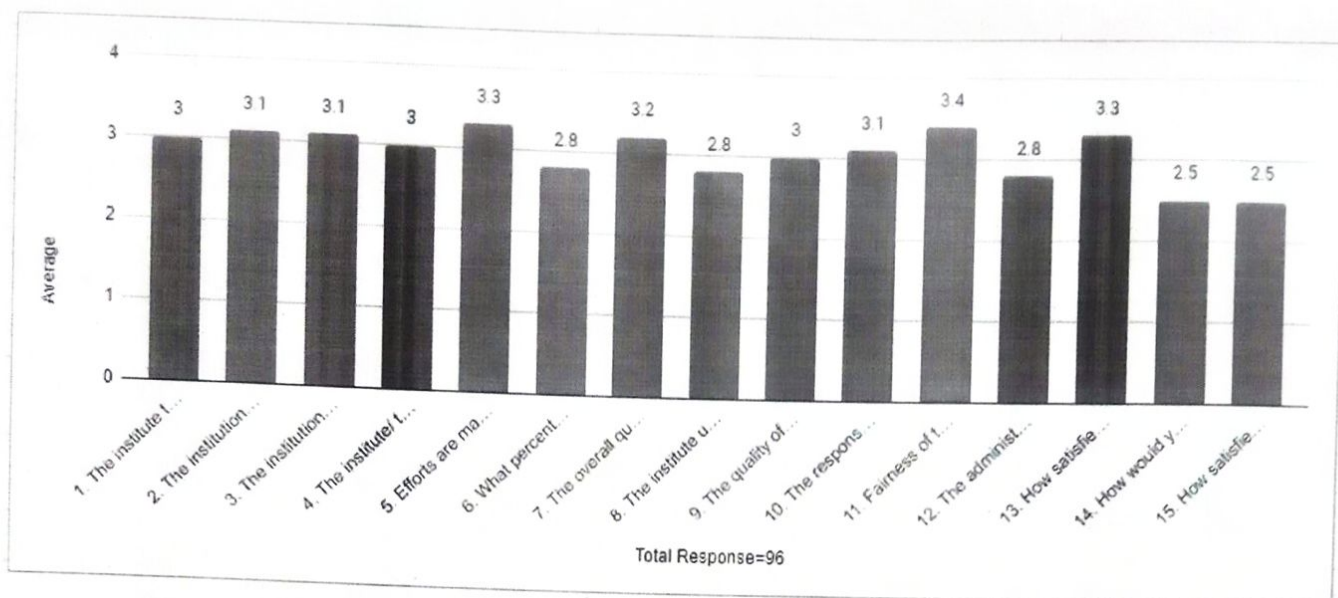### Academic Year 2018-19

To enrich the quality of teaching and learning as well as to enhance employ-ability of students, feedback from stakeholders is invaluable. The feedback form consists of items specific to the stakeholders and there are statements which are rated on a 5 point rating scale and one item is qualitative in nature for their open comments. Feedback is taken anonymously from the stakeholders.

We collected online feedback relating to the satisfaction of stakeholders (Student/ Alumni / Faculty/ Employer) towards academic performance and ambience of the institution. After receiving the feedback in the structured format, the IQAC analyzes them and a report is submitted to the higher authority and the management. The information provided is used as important feedback for quality improvement of the teaching and learning process of the institution.

1. **Students Feedback**

The feedback on academic performance and ambience of the institution from students were obtained after the end of each academic session. Student's opinions were measured on a five-point scale (4 - Strongly agree/3 - Agree/2 - Neutral/1 - Disagree/0 - Strongly disagree). For analysis, all samples of feedback of students from all the Departments were selected.

The data collected has been analyzed and the results given below.

Total Response=96

Analysis of the feedback

The analysis of the results is carried out based on the weighted average of all responses. It indicates that students agree with all the questions asked in feedback form.

Most of the students are happy with the academic performance of the institute.

Some major comments from students are Nicely teaching system, make it compulsory to all students to make an internship during gap between two semesters, Need to recruit people for longer time, who knows what is going on in outside world, their needs & wants, and accordingly that what has to deliver to students so that they can improve themselves along with institution, Other soft skills improvement program required to organised etc.
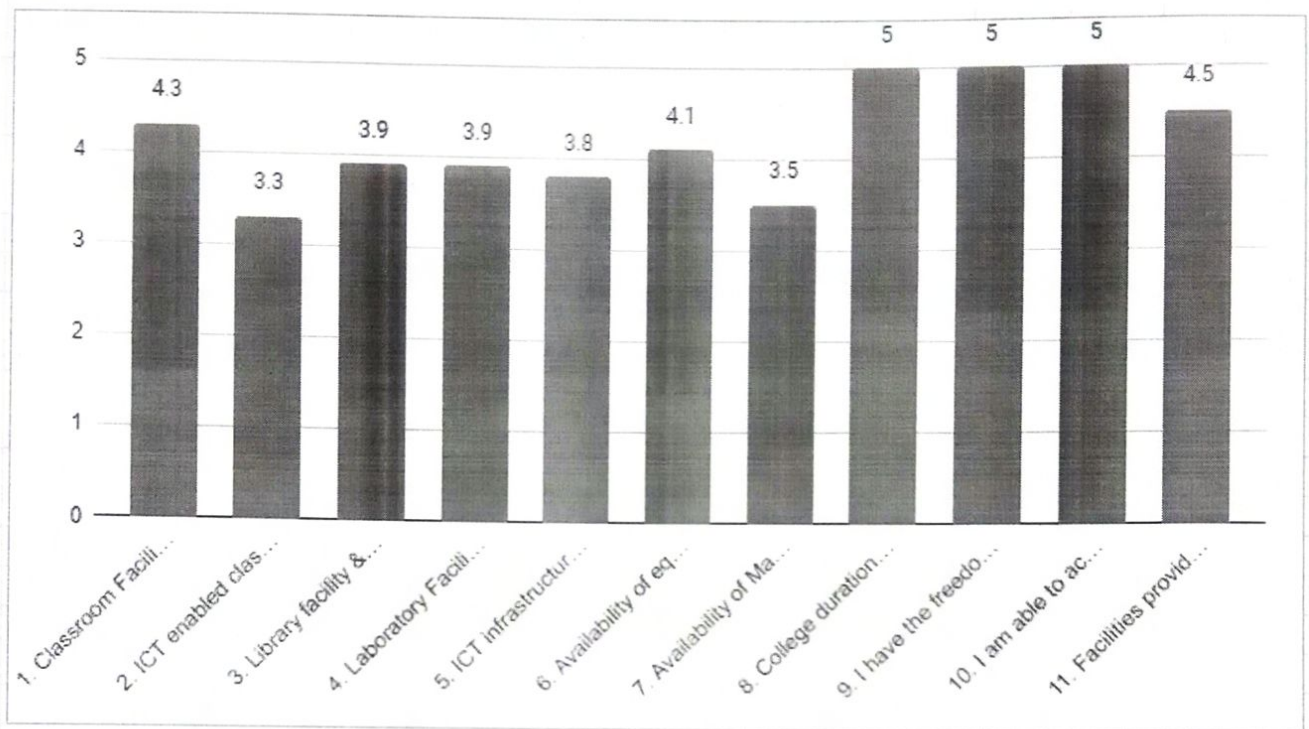
Action Taken:

The Student responses were analyzed to prepare a summarized report which was communicated with higher authority. We have decided that all students will undergo an internship at the end of every semester. We also decided to increase the number of soft skills improvement programs.

2. Teachers Feedback

The feedback on academic performance and ambience of the institution from all teachers were obtained after the end of each academic session. Teacher's opinions were measured on a five-point scale (Excellent-5 /very Good-4 /Good-3 /satisfactory-2 /Unsatisfactory-1). For analysis, all samples of feedback from all the Departments were selected.

The data collected has been analyzed and the results given below.

Analysis of the feedback

The analysis of the results is carried out based on the weighted average of all responses. It indicates that teachers have rated excellent for college duration hours, freedom and facilities provided by college. They rated mostly good and very good to all other parameters.

Teachers have mainly pointed out that colleges should take initiative to develop ICT enabled classrooms, ICT infrastructure of the Institute, less Availability of Manpower for maintenance of scientific and ICT facilities.
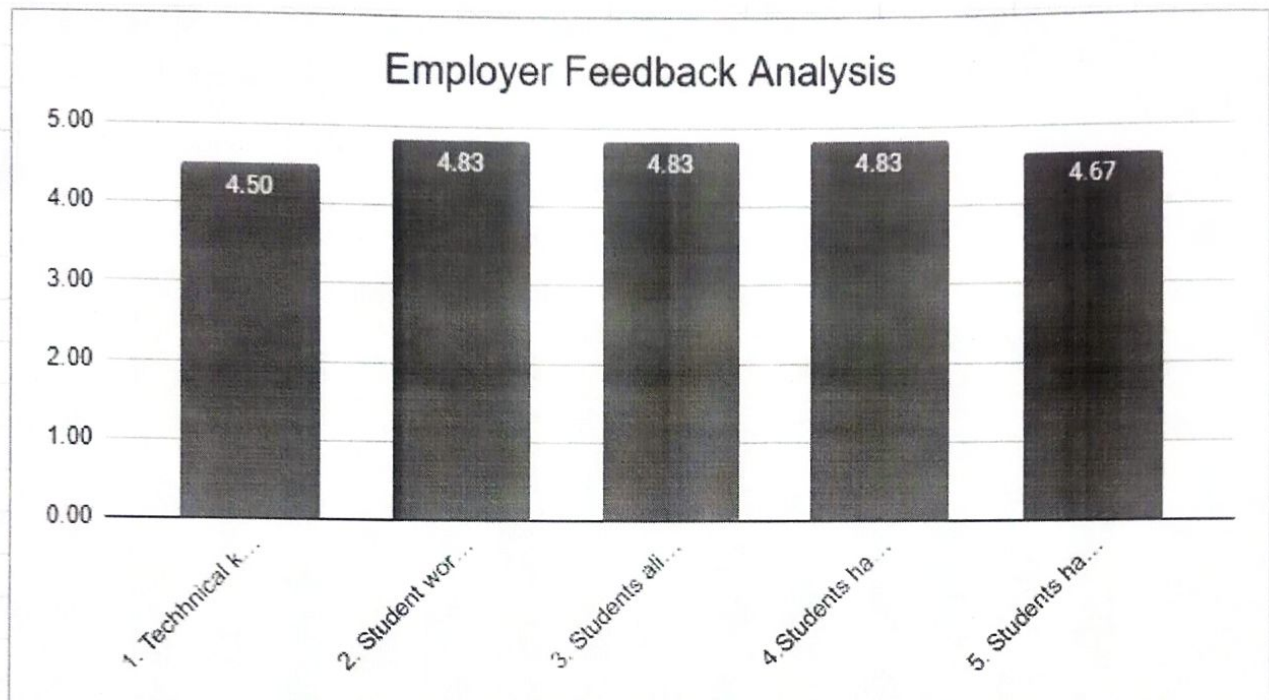
Action Taken:

The teacher's responses were analyzed to prepare a summarized report which was communicated with higher authority.All heads of the department were informed to optimize the utilisation of ICT facilities and manpower available with the department.

3. **Employers Feedback**

The feedback on academic performance and ambience of the institution from employers students were obtained after the end of each academic session. Employer's opinions were

measured on a five-point scale (Excellent-5 /very Good-4 /Good-3 /satisfactory-2 /Unsatisfactory-1). For analysis, all samples of feedback were selected.

The data collected has been analyzed and the results given below.

Analysis of the feedback

The analysis of the results is carried out based on the weighted average of all responses. It indicates that employers have rated it very good for almost all points like technical knowledge of the students, students being able to work as part of a team, students aligning themselves to the demanding needs of the industry and students having the required managerial / leadership qualities.

Specific suggestions for improvement in skill of RMCET students are received from employer as Students needs to increase their skills which are highly demanding in Industry, Basic coding skill and interview knowledge is required
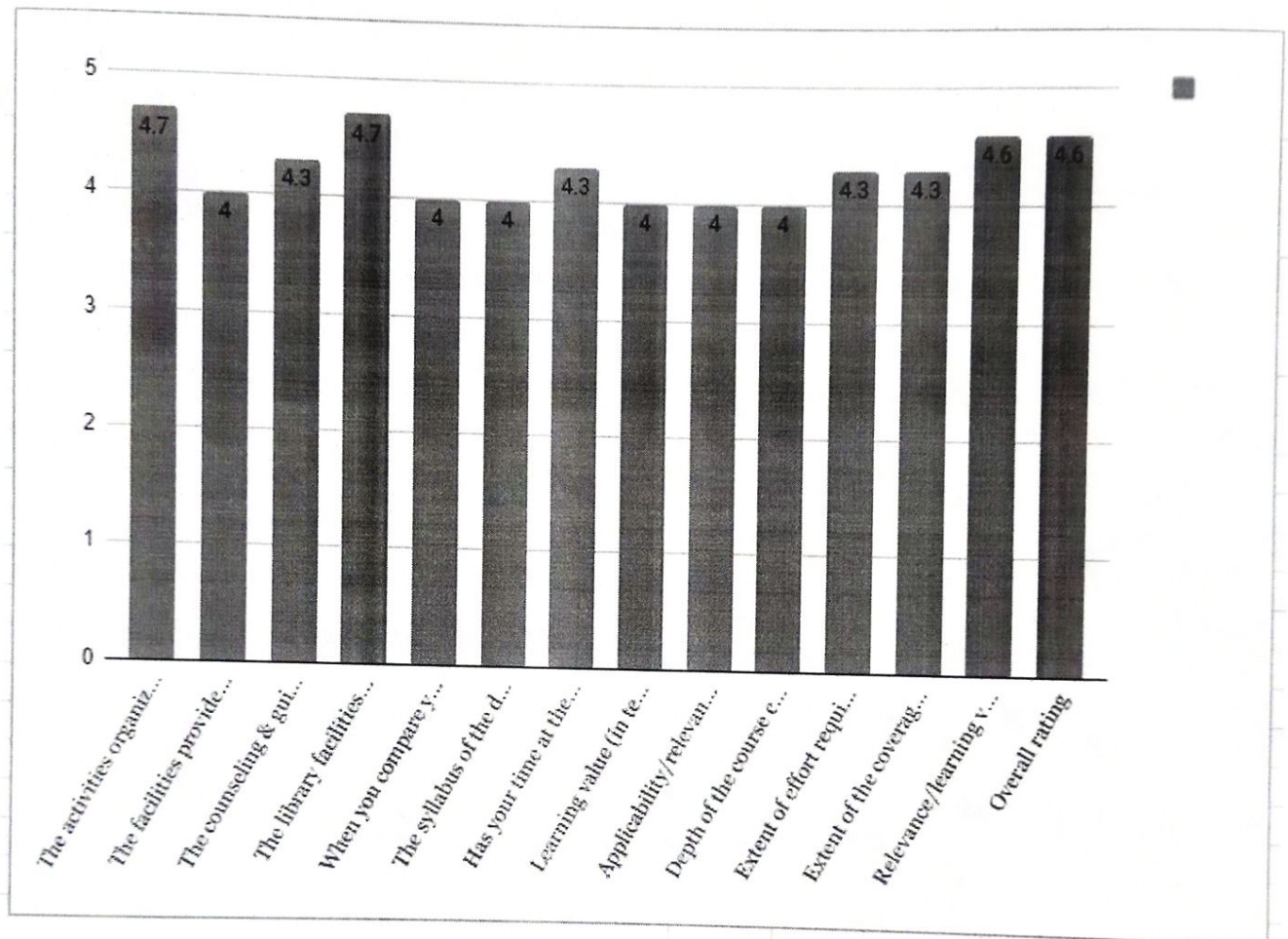
Action Taken:

It has decided to conduct more soft skills programs and aptitude tests to improve the basic knowledge and their employability.

4. Alumni Feedback

The feedback on academic performance and ambience of the institution from alumni were obtained after the end of each academic session. Their opinions were measured on a five-point scale (5 - Strongly agree/4 - Agree/3 - Neutral/2 - Not Disagree/1 - Strongly not agree). For analysis, all samples of feedback were selected.

The data collected has been analyzed and the results given below.

Analysis of the feedback

The analysis of the results is carried out based on the weighted average of all responses. It indicates that alumni strongly agree with The activities organized by the college/department met the objective of bringing about overall development of the students, The library facilities provided by the college were better, Relevance/learning value of project/report and Overall rating. They agree with all other questions asked in feedback.

No specific comments received from alumni.

Action Taken:

The alumni responses were analyzed to prepare a summarized report which was communicated with higher authority.